

Press Release



December 1, 2023
transcosmos inc.

transcosmos will open BPO Center Sendai Itsutsubashi to accommodate business growth

The second BPO center in Tohoku region

transcosmos inc. (Representative Director, Co-presidents: Masaaki Muta, Takeshi Kamiya) is pleased to announce that the company will open BPO Center Sendai Itsutsubashi in Sendai city, Miyagi prefecture, the second BPO center in Tohoku region.



What with soaring prices, a move towards carbon neutrality, a labor shortage and more, companies have been navigating a chaotic business landscape in recent years. Under such an environment coupled with a wave for business transformation and restructuring, client needs for transcosmos BPO services are growing. To accommodate these needs and expand business even further, transcosmos will open a new BPO center in the Tohoku region.

The new BPO Center Sendai Itsutsubashi will provide services for corporate back-office functions including office administration, human resources, accounting, procurement & purchasing, and sales.

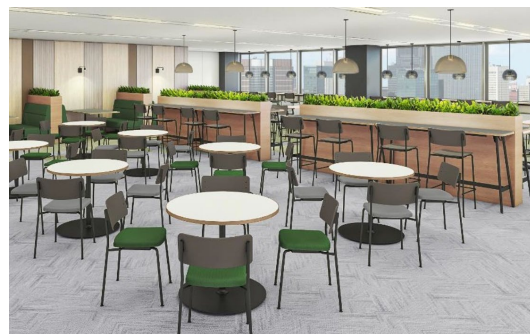
■Overview of BPO Center Sendai Itsutsubashi

Location: Aoba-ku, Sendai city, Miyagi prefecture

Number of workstations: About 200

Business start date: April 2024

Services: Corporate back-office services



<Work Area>

<Break Area>

With the aim of contributing to society in solving challenges, transcosmos will continue to offer services that underpin clients' business transformation while creating job opportunities in local communities.

*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

(About transcosmos inc.)

transcosmos launched its operations in 1966. Since then, we have combined superior "people" with up-to-date "technology" to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients' business processes focusing on both sales expansion and cost optimization through our 165 bases across 27 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients' excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the "Global Digital Transformation Partner" of our clients, supporting the clients' transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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