

Press Release

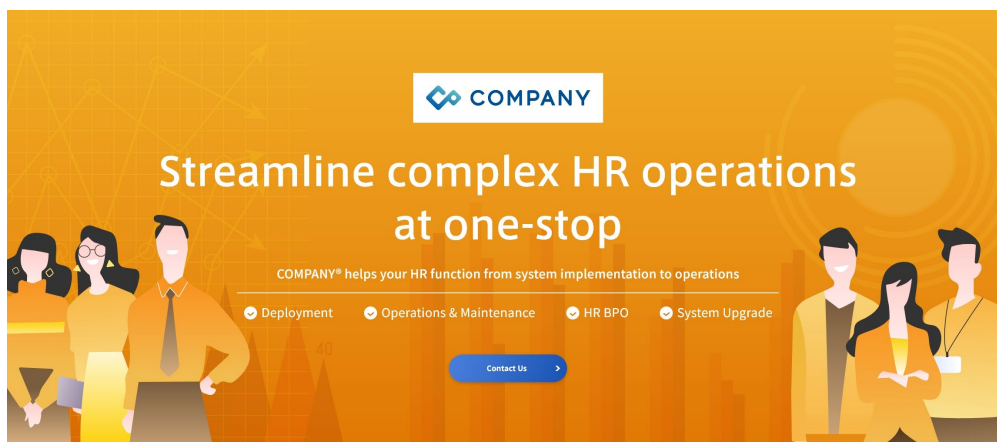


January 15, 2024
transcosmos inc.

transcosmos launches operations and maintenance service for COMPANY®

Helps optimize operations & maintenance costs by offering both fixed and pay-as-you-go pricing models

transcosmos inc. (Representative Director, Co-presidents: Masaaki Muta, Takeshi Kamiya) hereby announces that the company will begin offering operations and maintenance services for full-suite human capital management (HCM) System for Enterprise "COMPANY®" by Works Human Intelligence Co., Ltd. (Headquarters: Tokyo, Japan; CEO : Tomitaro Anzai; WHI). As a Solution Partner of COMPANY®, transcosmos has been offering various services including system implementation and upgrades.



Now, the company will extend the service coverage to include the following two services for clients who have already deployed COMPANY®.

<p> Routine operations</p> <ul style="list-style-type: none"> ◆ User support and incident response services ◆ System maintenance - HR event scheduling and requirement settings ◆ System operations – authorization permissions setting and master data maintenance 	<p> Setup & Maintenance</p> <p>COMPANY® HCM, COMPANY® Payroll, COMPANY® Workforce Self-Service and COMPANY® Attendance Management</p> <ul style="list-style-type: none"> - Authorization permissions control and report format changes 
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The new operations and maintenance services will be offered with a shared services model using the company's existing BPO center environments, enabling clients to start using the service quickly. In addition, the services come with a variety of pricing plans - a fixed price with a scheduled maintenance window and pay-as-you-go model suited to clients with huge workload fluctuations - helping clients optimize costs with the right pricing option for their needs.

transcosmos can offer comprehensive services for COMPANY®, from system implementation, BPO services, system upgrades, to operations and maintenance all at one-stop. With the services, transcosmos helps businesses further streamline their HR operations and optimize costs, thereby transforming their HR function to a strategic HR. transcosmos will continue to offer services that underpin clients' business transformation while helping solve social problems through business.

For more details, please visit below (no translation available).

<https://www.trans-cosmos.co.jp/special/bpo/company.html>

*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

About Works Human Intelligence Co., Ltd.

Works Human Intelligence (WHI) provides various services related to HR including the development, sales and support of COMPANY®, its full-suite HCM system for enterprise, public corporation and public benefit corporations. Covering a wide area of operations related to HCM, including personnel management, payroll, attendance management, and talent management, COMPANY® empowers about 1,200 enterprise groups, and has the No.1 share* in the HR/Payroll operations category in the Japanese ERP (Enterprise Resource Planning) market.

*2021 ERP Market - HR/Payroll category: Revenue share by vendor. Source: ITR “ITR Market View ERP Market 2023”

About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients' business processes focusing on both sales expansion and cost optimization through our 166 bases across 27 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients' excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients' transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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