

Press Release



March 3, 2016
transcosmos inc.

transcosmos BPO Center Kumamoto has been Certified as Kumamoto Bright Company The Center was Commended by Prefectural Governor as a Model Office with a Pleasant Labor Environment

On February 23, the BPO Center Kumamoto, operated by transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda; TSE First Section: 9715; hereafter, transcosmos), was recognized as a Bright Company, which is a certification awarded by Kumamoto Prefecture.

Kumamoto Prefecture's Bright Company business promotion was started this fiscal year, and along with promotion of the Kumamoto Prefecture's companies' improved labor environment and worker treatment, it also serves as Kumamoto's measure to secure employment for residents and the labor force within the prefecture, through creating means for companies to attract employees and job seekers. Bright Company refers to a company where the workers can distinguish themselves and work with peace of mind, and fulfill four basic requirements which are subject to certification.

[Basic requirements for a Bright Company]

- Employees and their families have high level of satisfaction
- Values local employment
- Contributes significantly to local community/economy
- Promotes strong leadership

Established in October 2008, transcosmos BPO Center Kumamoto provides BPO services primarily for back office tasks in the supply chain. Celebrating its 8th year, they are steadily expanding their scope of business by making use of the sincere and strong sense of responsibility to Kumamoto's talents, currently providing employment to 1,300 individuals.

transcosmos promotes "People & Technology" as a business starting point, and believes that engagement with employees and the local community is an extremely important factor when providing services.

Scene from the award ceremony held on February 23



From left:
Kumamoto Prefectural Governor, Mr. Ikuo Kabashima
transcosmos BPO Services HQ
Back Office Services General Manager, Hiroshi Okashita

Certification



- Overview of BPO Center Kumamoto

Name	BPO Center Kumamoto
Location	Karashimacho, Kumamoto Chuo-ku, Kumamoto
Service provided	BPO service
Established	October 2008

* transcosmos is a registered trade name or trademark of transcosmos inc. in Japan and other countries.

* Other company names and product or service names mentioned are registered trade names or trademarks of various other companies.

About transcosmos inc.

transcosmos launched operations in 1966. Since then we have combined superior “human resources” with up-to-date “technological” capabilities to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers Cost Reduction Services (Contact Center, HR/Financial/Sales Back Office, Order Management/SCM, System Development/Management etc.) and Sales Expansion Services (Big Data Analysis, Internet Advertising, Website Construction/Management, Smartphone/SNS Utilization, Telemarketing etc.). transcosmos continues to pursue operational excellence by providing these services through our 156 locations in 26 countries with a focus in Asia. Furthermore, following the expansion of E-Commerce market on the global scale, transcosmos provides a comprehensive, one-stop global E-Commerce service to deliver our clients' excellent products and services to consumers in 36 countries. transcosmos aims to be the “Global BPO Partner” of our clients to provide them with high quality BPO services on a global scale.

Inquiries from the media should be forwarded to
transcosmos inc. Public Relations & Advertising Department
Email: pressroom@trans-cosmos.co.jp