

December 13, 2017
 ORIX Life Insurance Corporation
 transcosmos inc.

**ORIX Life Insurance entrusts transcosmos with a part of their new policy administrative operations to make the application processing faster and more stable
 ~Reinforces business in Nagasaki to contribute to the creation of local employment~**

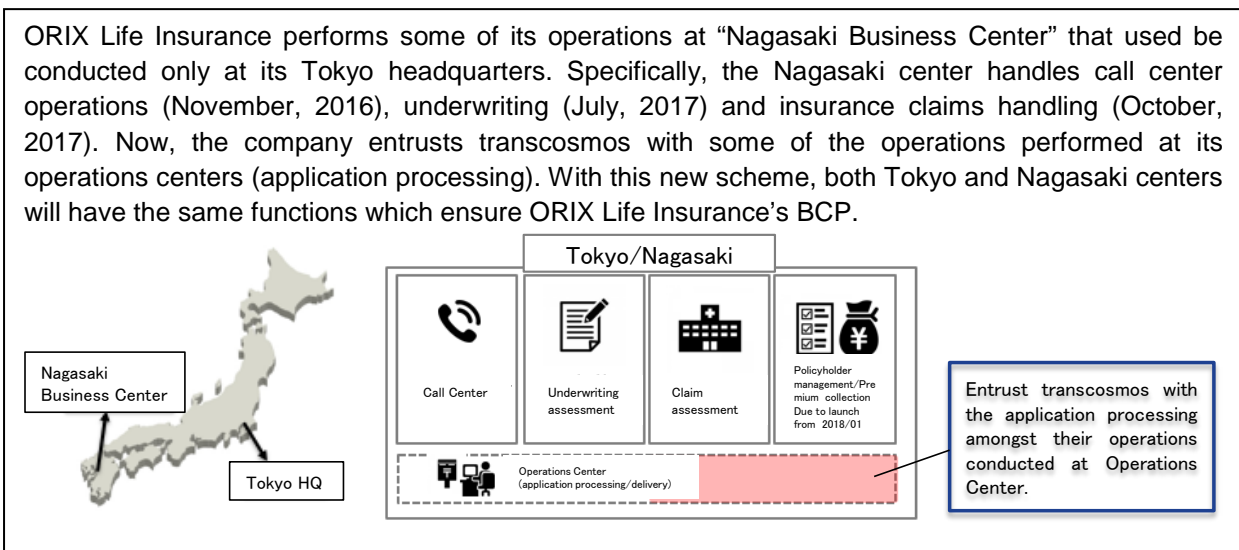
ORIX Life Insurance Corporation (Headquarters: Tokyo, Japan; President: Kazunori Kataoka; ORIX Life Insurance) announced on December 13, 2017, that it will entrust a part of its insurance administrative operations to transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda; transcosmos) and that its new insurance policy applications will be processed at “BPO Center Nagasaki”, one of transcosmos’s operations centers from December 14, 2017.

Since October 2016, ORIX Life Insurance has continued to shift some of its headquarters’ functions to Nagasaki in order to accommodate increasing operations volume and strengthen its business continuity management framework. The operations performed at Nagasaki include call center operations and insurance claims handling. ORIX Life Insurance issued over 500 thousand new life insurance policies for the fourth consecutive term since fiscal year 2013. Now, it will build a new operations scheme to ensure a swift and stable application processing by entrusting the operation to transcosmos.

transcosmos has been offering comprehensive BPO services since it opened its center in Nagasaki in May, 2015. It plans to hire nearly 100 agents for the application processing for ORIX Life Insurance.

Please refer to **【Exhibit】** for comments from the two companies about this new service scheme.

<ORIX Life Insurance operations in Tokyo and Nagasaki>



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【Exhibit】

•Corporate Officer Masayuki Soeno at ORIX Life Insurance Corporation

We have been collaborating with transcosmos to prepare for entrusting transcosmos with application processing operations for new life insurance policies. Now, we are ready to offer our collaborative scheme from December 14, 2017. We opened Nagasaki Business Center in October 2016 and we are pushing forward with our plan to perform more than half of our critical operations in Nagasaki, aimed at “decentralizing operations volume which continues to increase as our business expands” and “strengthening business continuity framework in case of large-scale disasters”. We have entrusted our business operations to transcosmos as part of our initiatives. Going forward, we will expand our business working with transcosmos and prosper together with the citizens of Nagasaki prefecture.

•Corporate Senior Officer Hiroyuki Uchimura at transcosmos inc.

transcosmos is a BPO player with over 50 years of history. Entrusted with ORIX Life Insurance’s business operations, we will offer our services from BPO Center Nagasaki which opened in May, 2015. We continue to contribute to clients in reinforcing their business foundations based on our extensive experience in this area and our proven knowledge. ORIX Life Insurance and we both have offices in Nagasaki prefecture. In collaboration with the citizens of Nagasaki prefecture, we will strive to expand our businesses.

●ORIX Life Insurance Corporation

Since its foundation in 1991, ORIX Life Insurance has continued to offer “simple and customer friendly” products and services by fully acknowledging the essence of changing customer needs. We enjoy steady business growth, issuing over 500 thousand new policies for the fourth straight term since fiscal year 2013 whilst achieving a double-digit growth rate in terms of number of policies in force for 11 consecutive terms. With “unconventional thinking” and “being considerate to customers”, ORIX Life Insurance continues to be an excellent partner for our customers, dispelling their concerns whilst making them feel secure.

●transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost reduction through our 177 locations across 33 countries with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 49 countries around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment.