

Press Release



July 19, 2018
transcosmos inc.

Gartner U.S. BPO market report named transcosmos the No.1 BPO player in Japan by revenue

Offers BPO services through its 173 bases across 33 countries, aiming for Operational Excellence

transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda) attained the No.1 spot in the 2017 BPO player listing by revenue in Japan named in "Market Share Analysis: Business Process Outsourcing, Worldwide, 2017" by Cathy Tornbohm, Dean Blackmore, 25 June 2018, a BPO market research report issued by Gartner, Inc., the world's leading IT research and advisory company headquartered in the U.S.



transcosmos is also ranked 10th in the Asia Pacific region and 18th in the world.

As a leading company in the BPO market, transcosmos continues to pursue operational excellence to help clients streamline their operations whilst reducing costs.

*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior "people" with up-to-date "technology" to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients' business processes focusing on both sales expansion and cost optimization through our 173 locations across 33 countries with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients' excellent products and services to consumers in 49 countries around the globe. transcosmos aims to be the "Global Digital Transformation Partner" of our clients, supporting the clients' transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

Contact for Media Inquiries

transcosmos inc. Public Relations & Advertising Department
Email: pressroom@trans-cosmos.co.jp