

Press Release



September 3, 2018
transcosmos inc.

transcosmos will open its new service center, “BPO Center Sasebo” in Sasebo City, Nagasaki Prefecture

Expands its BPO business with the second center in Nagasaki Prefecture. Plans to bring 400 new jobs

transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda) will open its new service base, “BPO Center Sasebo” which is due to start operating in January 2019. The company plans to hire up to 400 new staff by the end of 2021.



Nagasaki Prefecture



Sasebo City

Demand for BPO services continues to increase as more companies focus on maximizing their workforce efficiency in order to address a growing labor shortage whilst streamlining operations to realize workstyle reforms. With the aim to optimize quality of service and operations costs, transcosmos promotes its “Digital BPO®” services that blend its Operational Excellence and digital technologies. transcosmos always strives to deliver its Operational Excellence by selecting the most suitable BPO centers for specific operational requirements from its centers in Japan and abroad.

The BPO Center Sasebo will primarily deliver corporate back-office services that support its clients' operations in such areas: human resources, general affairs, and accounting. Also, BPO Center Nagasaki, established in May 2015, offers the same services in Nagasaki Prefecture. Through the consolidation of similar operations in Nagasaki Prefecture, transcosmos will expand its BPO business by making the two centers share knowledge whilst developing operations specialists.

■ BPO Center Sasebo Overview

Name: BPO Center Sasebo
Location: 1-19, Matsukawa-cho, Sasebo City, Nagasaki Prefecture
Services: BPO services
Launch: January 2019

transcosmos continues to increase region-based services in order to optimize costs and secure talented people whilst contributing to the revitalization and development of local communities through the creation of jobs.

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About transcocosmos inc.

transcocosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcocosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 171 locations across 32 countries with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcocosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients' excellent products and services to consumers in 49 countries around the globe. transcocosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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