

Press Release

November 22, 2018
transcosmos inc.

transcosmos holds a signing ceremony to open “BPO Center Sasebo”

The second center in Nagasaki will offer various services with a focus on back-office services

transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda) held a signing ceremony of the agreement with Nagasaki Prefecture and Oita City regarding the opening of its new service center, “BPO Center Sasebo,” on November 22, 2018. The new center is scheduled to launch operations from January 2019.



Left: Mr. Norio Tomonaga, Sasebo City Mayor
Center: Koji Funatsu, Chairman & CEO of transcosmos
Right: Mr. Hodo Nakamura, Nagasaki Prefectural Governor

■ BPO Center Sasebo Overview

Location: 1-19, Matsukawa-cho, Sasebo City, Nagasaki Prefecture
Total floor area: c.1,800 m²
Business launch: January 2019
Number of new hires: 400 (planned for 2021)
Services: Corporate back-office services including accounting, HR, and procurement
Sales back-office services including sales activity support

Nagasaki Prefectural Governor and Sasebo City Mayor made the following remarks at the signing ceremony held on November 22, 2018.

Mr. Hodo Nakamura, Nagasaki Prefectural Governor commented;

“transcosmos opened “BPO Center Nagasaki” in 2015 and received naming rights of Nagasaki Athletic Stadium, that current name is “transcosmos Stadium Nagasaki,” in 2016. For these reasons, Nagasaki citizens feel an affinity for transcosmos. Now, we are honored to have “BPO Center Sasebo” that will create 400 new job opportunities over the next 3 years. I would like to extend our sincere appreciation to transcosmos for actively hiring new university and high school graduates at BPO Center Nagasaki so far, and for opening the new center in Sasebo City which will further help the expansion of employment opportunities for young generations to stay and work in their prefecture. We would like to express our deep gratitude for its generous support.”

Mr. Norio Tomonaga, Sasebo City Mayor commented;

“transcosmos offers various workstyle options to accommodate lifestyle of every generation such as short work shifts for the child-rearing generations and regional regular employee system for local new graduates. We are delighted and excited to hear that about 400 job opportunities are expected to create at the new center. As a tourist spot, Sasebo has genuine

hospitality mindset citizens and so we hope the diverse work environment will bring their ability into full play. We understand that it is critical to fully prepare for a successful launch, and so we will offer as much support as possible including staffing and other operational support, together with the Prefecture.”

■ BPO Center Sasebo (for illustration purposes only)

Entrance



Operations area



Breakout area



transcosmos continues to increase region-based services in order to optimize costs and secure talented people whilst contributing to the revitalization and development of local communities through the creation of jobs.

* transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

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About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 172 locations across 31 countries with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 49 countries around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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