

# Press Release



November 29, 2019  
transcosmos inc.

## transcosmos opens “BPO Center Sapporo Tanukikoji,” its 11<sup>th</sup> operations base in Hokkaido

### Increases its service bases to meet the growing demand for transcosmos IT outsourcing business

transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda) has opened a “BPO Center Sapporo Tanukikoji,” its new operations base in Sapporo, Hokkaido.



#### ■ “BPO Center Sapporo Tanukikoji” Overview

Number of workstations: 450 (approx.)

Opened: November 28, 2019

Services: IT outsourcing services

transcosmos’s IT Outsourcing business offers one-stop services that range from the implementation to the utilization of information technology and systems. As an increasing number of businesses across industries have implemented digital transformation in the past few years, demand for such services continues to grow year after year. As a flagship center of transcosmos IT Outsourcing Services business, the newly opened BPO Center Sapporo Tanukikoji will deliver operations services that are related to System of Records (SoR)\*. The center will also offer 24/7 services in English and Chinese in addition to Japanese.

\* SoR refers to traditional operations systems.

The center facility is designed to create a functional and comfortable workspace. To enable employees to focus on their duties whilst at work and relax during their break times, each area is clearly divided based on its intended use.



Operations Room



Break Room

transcosmos will continue to deliver flexible services that match client needs, thereby assisting clients in building and maintaining their business infrastructure.

\*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

\*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

**About transcosmos inc.**

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 168 bases across 30 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce services to deliver our clients’ excellent products and services in 48 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment.

<https://www.trans-cosmos.co.jp/english/>

**Media Contact**

Public Relations & Advertising Department, transcosmos inc.  
Email: [pressroom@trans-cosmos.co.jp](mailto:pressroom@trans-cosmos.co.jp)