Press Release



May 30, 2023 transcosmos inc.

transcosmos releases HCM Analytics Platform, a service which helps companies meet human capital information disclosure requirements

Boosts corporate value by visualizing current status and collecting/analyzing information over time

transcosmos inc. (Representative Director, Co-presidents: Masaaki Muta, Takeshi Kamiya) hereby announces that the company has released HCM Analytics Platform, a service which visualizes human capital information and helps listed companies meet the obligation to disclose human capital metrics in their securities report from the fiscal year ended March 31, 2023.

The platform manages all processes required for making human capital information disclosure from collecting to processing data at one-stop. The platform then visualizes clients' current status against each metric, as well as delivering a report on statistical analysis through continuous data collection. By providing data required for the disclosure in the optimum way, transcosmos will help clients enhance their corporate value with their human capital information disclosure.



With this HCM Analytics Platform, transcosmos will offer two services; a reporting service and a data analytics platform service. Specifically, the reporting service visualizes the client's current status of major metrics using the company's proprietary templates that are in line with the Guidelines for Human Capital Information Visualization set by the Cabinet Office. With the data analytics platform service, transcosmos will accumulate information on an ongoing basis, and monitor and analyze trends and changes over time.

For reporting purposes, transcosmos will collect necessary information, extracting data from various systems including HR, payroll, and labor management, and also perform data cleansing, conversion, etc. Once completed, transcosmos will build a dashboard for monitoring, which visually represents the optimized data.

The service not only covers metrics required by the guidelines, but also supports related data points according to client needs. Multifaceted analytics is also available by inputting diverse information from areas other than human capital such as procurement and sales.

For the reporting service, transcosmos has prepared templates with metrics that are most used for human capital management based on the Guidelines for Human Capital Information Visualization, mandatory disclosure items defined in the guidelines, as well as ISO30414 - the guidelines for internal and external human capital reporting. The templates currently cover 34 disclosure items, and transcosmos plans to add more to meet client needs.

Combining its BPO and Digital Transformation services, transcosmos will underpin clients' business foundations via its end-

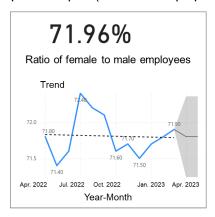
to-end services that help clients make information disclosure towards implementing human capital management to plan and execute data-driven human capital strategies.

- Reporting service templates (examples)

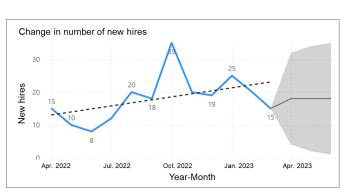
Diversity: Employee/Layer composition by attributes, female manager ratio, male employee take-up rate of childcare leave, gender pay gap, etc.

Mobility: Employment rate by attributes, employee composition by contract type, change in number of new hires, turnover rate, etc.

- Report examples (for illustration purposes only)







(*1) About the Guidelines for Human Capital Information Visualization Cabinet Office (no translation available): https://www.cas.go.jp/jp/houdou/20220830jintekisihon.html

*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior "people" with up-to-date "technology" to enhance the competitive strength of our clients by providing them with superior and valuable services, transcosmos currently offers services that support clients' business processes focusing on both sales expansion and cost optimization through our 170 bases across 28 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients' excellent products and services to consumers in 46 countries/regions around the globe, transcosmos aims to be the "Global Digital Transformation Partner" of our clients, supporting the clients' transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here https://www.trans-cosmos.co.jp/english/

Contact for Media Inquiries

transcosmos inc. Public Relations & Advertising Department Email: pressroom@trans-cosmos.co.jp

^{*}Other company names and product or service names used here are trademarks or registered trademarks of respective companies.