

Press Release



November 21, 2023

transcosmos inc.

transcosmos holds a signing ceremony, commemorating the signing of the location agreement for its new BPO Center Nagasaki Stadium to be opened in autumn, 2024

Connecting people and technology, the center offers extensive services that underpin the base of businesses

transcosmos inc. (Representative Director, Co-presidents: Masaaki Muta, Takeshi Kamiya) is pleased to announce that the company has held a ceremony with Nagasaki prefecture and Nagasaki city commemorating the signing of the location agreement of BPO Center Nagasaki Stadium City, a new center scheduled to be opened in autumn, 2024.



At the ceremony

Left: Kengo Oishi, Governor of Nagasaki Prefecture

Right: Shiro Suzuki, Mayor of Nagasaki City

Center: Masaaki Muta, Representative Director & Co-president, transcosmos inc.

The new BPO Center Nagasaki Stadium City will open in the autumn of 2024 in the office tower located in the Nagasaki Stadium City to be created and offered by JAPANET HOLDINGS Co., Ltd.

Unlike its three existing centers in Nagasaki prefecture, BPO Center Nagasaki Stadium City will become the base for offering services that combine BPO and DX (digital transformation). With the aim of helping clients achieve DX and pushing the shift towards digital, transcosmos will utilize the center for creating, offering and evolving standard model services with the power of DX. To achieve this goal, the center will deliver service models built on BPaaS (*), data, AI and more. Making the center a DX flagship center in the BPO services domain, transcosmos aims to generate maximum synergy by connecting diverse people and technologies.

(*) BPaaS: Business Process as a Service. Services that combine BPO and SaaS.

Combining people and technology, transcosmos will continue to offer services that underpin clients' business transformation while contributing to the revitalization and development of local communities by creating more job opportunities and driving

new ways of working.

*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

(About transcosmos inc.)

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 164 bases across 27 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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