



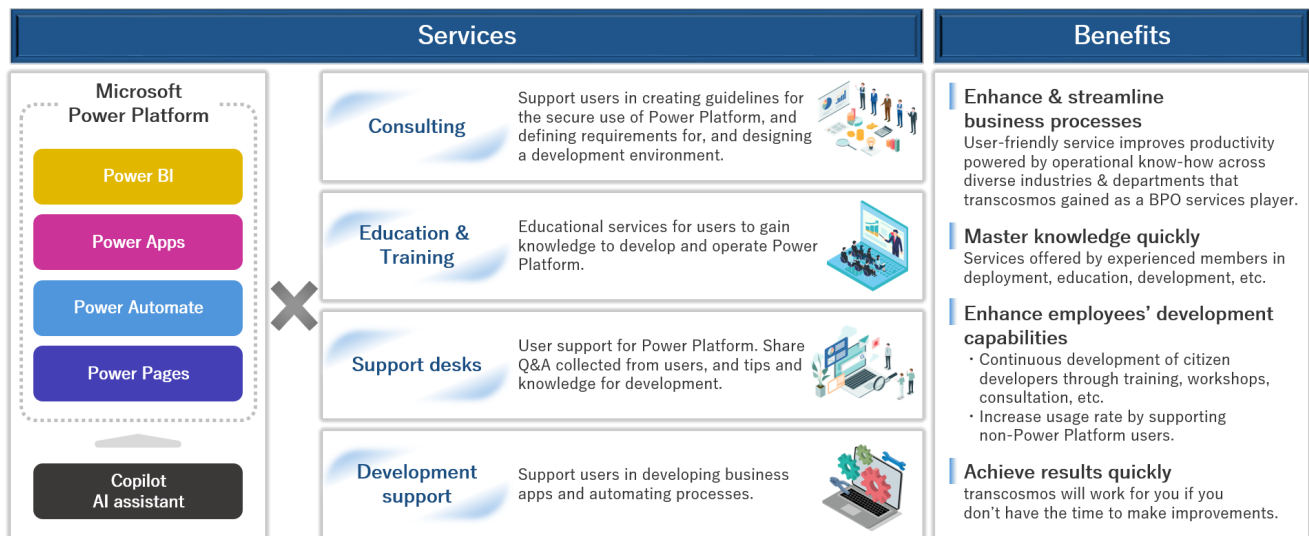
Press Release

April 25, 2024
transcosmos inc.

transcosmos releases total support services designed for Microsoft Power Platform

Helps clients transform their business by supporting Power Platform deployment and utilization

transcosmos hereby announces that the company has released total support services designed to assist clients in implementing and utilizing Microsoft Power Platform by Microsoft. By helping clients deploy and make the most of Microsoft Power Platform effectively, transcosmos supports clients in transforming their businesses.



Need for business process transformation with the power of digital continues to rise along with expanding labor shortages and the pursuit for higher productivity. Despite the pressure to use data and build systems urgently, there are only a limited number of skilled developers, making the competition for skilled developers fiercer than ever.

Against this backdrop, Power Platform, a low-code development platform by Microsoft enables businesses to build apps and systems swiftly without advanced programming knowledge.

Now, with its proven expertise in support desks as well as application development, operations and maintenance, transcosmos will start offering a full support service package for Power Platform deployment. The service includes consulting, education and training, support desks and development support. Combining the service with Power Platform applications, transcosmos will not only help clients address challenges at the implementation phase by assisting their employees master the platform and improve development capabilities, but also enables clients to enhance and optimize business processes. Moreover, the service ensures governance in the deployment phase by sharing know-how for avoiding reliance on personal skills and preventing quality fluctuations that tend to occur in the citizen development process. On top of all these, transcosmos also supports clients in developing and increasing low-cord developers, providing operations and maintenance services for developed tools to help clients achieve continuous transformation.

Services

- Consulting: Support users in creating guidelines for the secure use of Power Platform, and defining requirements for, and designing a development environment.
- Education & Training: Educational services for users to gain knowledge to develop and operate Power Platform.
- Support desk: User support for Power Platform. Share Q&A collected from users, and tips and knowledge for development.

•Development support: Support users in developing business apps and automating processes.

As a Global Digital Transformation Partner, transcosmos will help clients achieve business transformation by providing support services for Microsoft Power Platform.

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About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 182 bases across 35 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

Contact for Media Inquiries

transcosmos inc. Public Relations & Advertising Department
Email: pressroom@trans-cosmos.co.jp