

Press Release



June 18, 2024

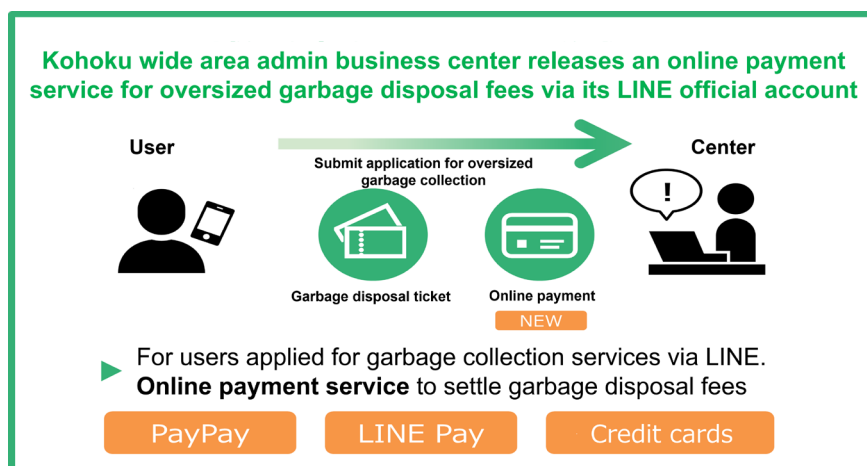
transcosmos inc.

transcosmos online communications inc.

transcosmos and transcosmos online communications help Kohoku wide area admin business center release LINE-powered online payment service for oversized garbage collection fees

The center auto-receives applications for oversized garbage collection and offers online payment service for garbage disposal fees via LINE

transcosmos and transcosmos online communications are proud to announce that on June 7, 2024, the two companies offered an online payment feature of KANAMETO ECO, an application system for oversized garbage collection powered by LINE, to Kohoku wide area administration business center—an administrative services center of the Kohoku administrative district in Shiga prefecture, helping the center offer citizens an online payment service for oversized garbage collection fees via its official LINE account.



Kohoku Wide Area
Administration Business Center
LINE Official Account

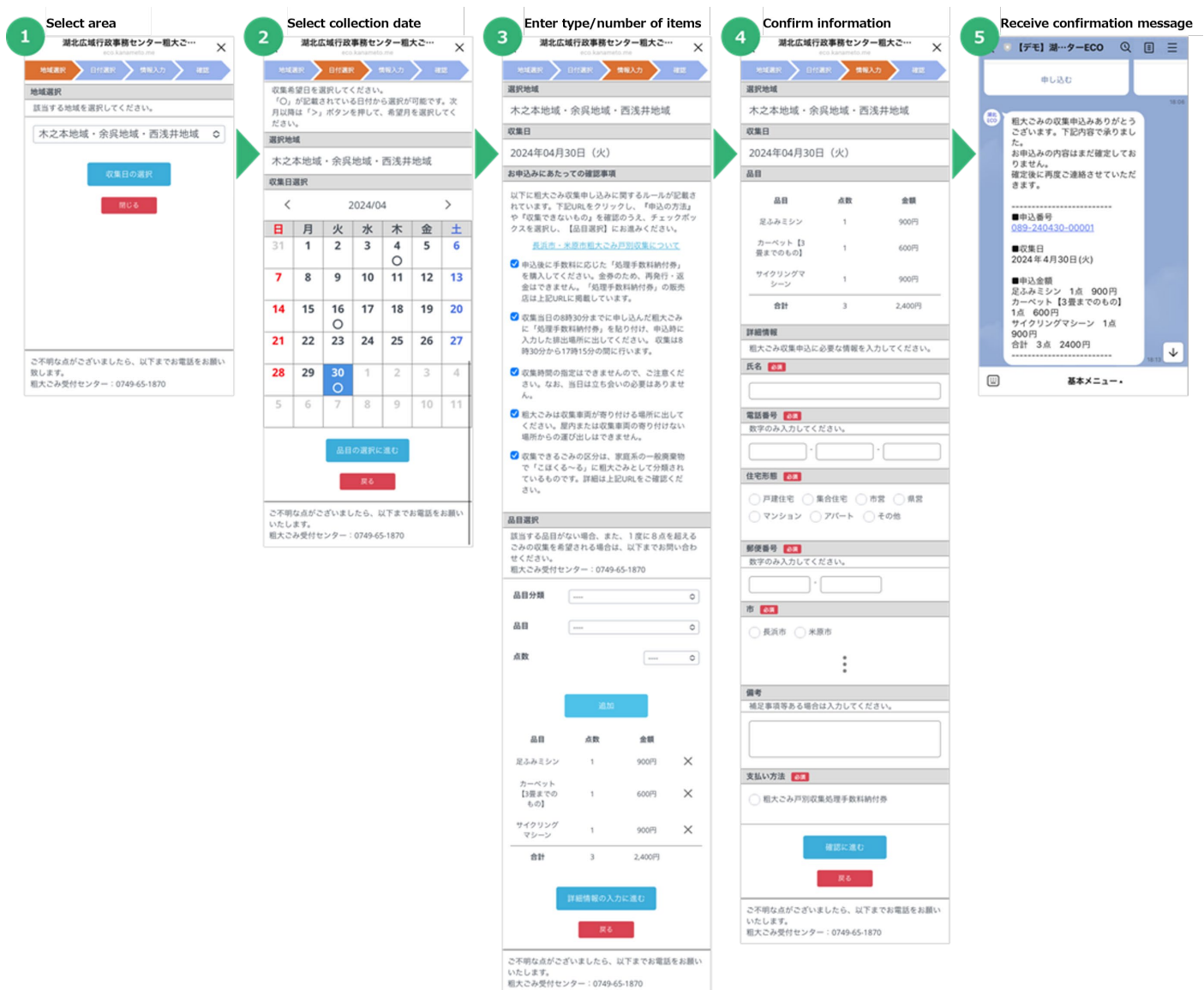


Kohoku wide area administration business center is a local public partial cooperative that covers Nagahama and Maibara cities in Shiga prefecture. The center manages garbage and night-soil collection & disposal services as well as crematoriums in the district. On March 24, 2023, the center opened a LINE official account (account name: Kohoku Wide Area Administration Business Center), and implemented KANAMETO ECO on March 15, 2024. With KANAMETO ECO, service users can complete the entire process for disposing oversized garbage from submitting an application, and rescheduling to cancelling the application all on LINE.

Starting June 7, 2024, Nagahama and Maibara citizens who wish to apply for an oversized garbage collection service can use the newly adapted online payment feature of KANAMETO ECO to settle collection fees online within the LINE app. Users can choose a preferred payment channel from credit cards, PayPay and LINE Pay. Previously, users had to purchase garbage disposal tickets to use and pay for the collection service. Now that they have two options for the payment—use the disposal tickets or pay online—the new service boosts user convenience.

On the designated online form, which users can access from the center's LINE official account, users select the area they

【Application process for oversized garbage collection service (for illustration purposes only)】



KANAMETO ECO is a new feature added to KANAMETO, a LINE-powered Government Digital Transformation (DX) tool which today is empowering more than 220 local governments. Kohoku wide area administration business center is the first user among all local public partial and wide-area cooperatives in Japan. By expanding KANAMETO features even more, transcosmos and transcosmos online communications will continue to help governments drive their DX initiatives, and ultimately optimize communication between local governments and their citizens.

(About KANAMETO ECO)

KANAMETO ECO is an application system for oversized garbage collection services developed under the joint project of LY Communications Corporation and transcosmos online communications inc. The two companies developed KANAMETO ECO based on the Fukuoka City Oversized Garbage Collection Service LINE Official Account, a LINE account which went into full operation in 2019 based on the LY Communications and Fukuoka city's agreement, the Comprehensive Partnership Agreement on Community Collaboration Projects. Once local governments deploy KANAMETO ECO, their citizens can apply for their local garbage collection services 24/7 online via their government's LINE official account. KANAMETO ECO is also equipped with an online payment processing feature, enabling citizens to pay garbage collection service fees online with PayPay, LINE Pay, credit cards, and more. (URL: <https://kanameto.me/eco/index.html>)

(About transcosmos online communications inc.)

transcosmos online communications inc. was founded in May 2016 as a joint-stock company between transcosmos inc. and LINE Corporation (currently LY Corporation). In October 2017, the company received investment from Salesforce Ventures, an investment arm of salesforce.com, Inc. Powered by LINE's platform user base and transcosmos's sales and development capabilities, a GovTech venture business transcosmos online communications continues to deliver various solutions and services that help governments build a better and stronger relationship with their residents. In September 2017, transcosmos online communications released KANAMETO, its proprietary LINE-powered Government DX tool. Visit us here (no translation available): <https://transcosmos-online.com/>

About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior "people" with up-to-date "technology" to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients' business processes focusing on both sales expansion and cost optimization through our 181 bases across 35 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients' excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the "Global Digital Transformation Partner" of our clients, supporting the clients' transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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