

Press Release



August 1, 2024

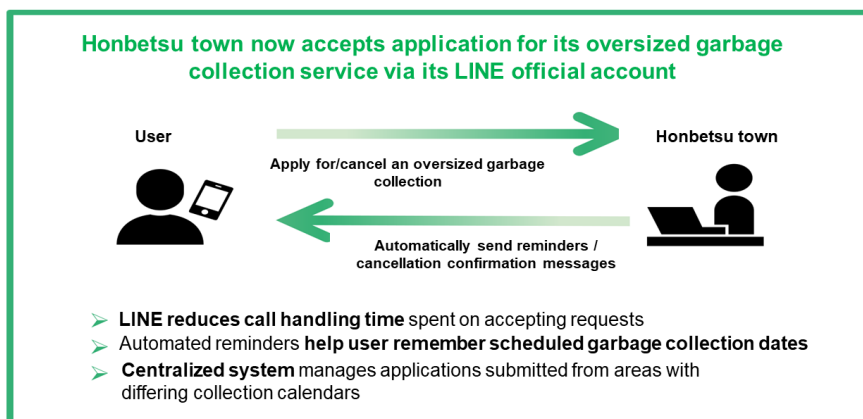
transcosmos inc.

transcosmos online communications inc.

transcosmos and transcosmos online communications offer Honbetsu town Hokkaido application system for oversized garbage collection powered by LINE

Shift collection application process online to bring greater convenience to citizens and streamline operations

transcosmos and transcosmos online communications are proud to announce that the two companies opened an official LINE account for Honbetsu town, Hokkaido and offered KANAMETO ECO, an application system for oversized garbage collection powered by LINE, on August 1, 2024. Now, Honbetsu town citizens can apply for oversized garbage collection using the town's official LINE account.



Honbetsu town LINE official account



By opening its official LINE Account (account name: Honbetsu town, Hokkaido) and implementing KANAMETO ECO both on August 1, 2024, Honbetsu town service users can now complete the entire process for disposing oversized garbage, from submitting and rescheduling an application to cancelling the application all on LINE.

Honbetsu town has been promoting waste sorting activities. In the fiscal year 2024, its waste recycling rate surpassed 40%, which was twice the national average of 18.0%, and ranked as high as top 40 among all municipalities across Japan (about 1,700). In March 2024, Honbetsu town took a step forward and made the Honbetsu Town Zero Carbon City Declaration. Under the statement, Honbetsu town is carrying out initiatives toward building a circular society.

Honbetsu town residents who wish to use the oversized garbage collection service first access the town's LINE official account. On the designated online form, users then select the area they live and preferred collection date, as well as type and number of items. There is a limit per booking request for each garbage collection, which is shown on the item selection page, so by default, users cannot proceed to the next step if the number of items exceeds the set limit. The system then automatically calculates the collection service fees based on the type and number of items entered. Users then enter detailed information such as contact information and collection site to complete the application process.

【Application process for oversized garbage collection (for illustration purposes only)】

1 【デモ】本別町様

2 本別町粗大ごみ収集受付

3 本別町粗大ごみ収集受付

4 本別町粗大ごみ収集受付

5 本別町粗大ごみ収集受付

6 【デモ】本別町様

粗大ごみ収集予約

＜注意事項＞
粗大ごみの名称や点数、出し方について不明点がある場合は【必ず】住民課町民生活担当までお問合せの上、予約をしてください。

＜問合せ対応時間＞
平日8時30分～17時15分まで

電話で問合せ

予約へ進む

予約内容の確認・変更

基本メニュー

地域選択

市街地区

農村地区

収集日の選択

2024/08

北1丁目

収集日選択

2024年08月09日（金）

お申込みにあたっての確認事項

必ず収集当日の午前8時00分までに排出場所に出してください。（雨に濡れても問題ありません）

引っ越しなどで大量の粗大ごみが出る場合は、本別町役場（住民課町民生活担当：0156-22-8128）までお電話ください。

排出予定のものが「45Lの袋に入らないもの」、「1m以上のもの」、「おおよそ15kg以上のもの」のいずれかに当てはまっていることを確認してください。

植物と畜産物は申請を空欄から出してください。

収集に何うのが方違になる可能性があります。収集に立ち合いは必要ありません。

品目選択

品目分類

品目

点数

合計

0 0円

詳細情報

氏名

住所（本別町以降）

本別町以降の住所を入力してください。
例：北2丁目4番地1

排出場所

家前所

自宅前

支払い方法

お持ち金

※別途ご購入下さい。

確認へ進む

基本メニュー

電話で問合せ

予約へ進む

予約内容の確認・変更

粗大ごみの収集申込みありがとうございます。下記内容で承りました。お申込みの内容はまだ確定しておりません。確定後に再度ご連絡させていただきます。

■収集日
2024年08月09日（金）

■申込金額
戸別 1点 200円
合計 1点 200円

基本メニュー

With KANAMETO ECO in place, users can now request for garbage collection easily via LINE from anywhere at any time. Previously, Honbetsu town had been receiving garbage collection requests only via phone calls. So, KANAMETO ECO brings benefits to both the town government and its citizens, as the tool helps reduce staff's work hours for handling phone calls while making government services even more convenient for residents.

KANAMETO ECO is a new feature added to KANAMETO, a LINE-powered Government Digital Transformation (DX) tool which today is empowering more than 230 local governments. By expanding KANAMETO features even more, transcosmos and transcosmos online communications will continue to help governments drive their DX initiatives, and ultimately optimize communication between local governments and their citizens.

(About KANAMETO ECO)

KANAMETO ECO is an application system for oversized garbage collection services developed under the joint project of LY Communications Corporation and transcosmos online communications inc. The two companies developed KANAMETO ECO based on the Fukuoka City Oversized Garbage Collection Service LINE Official Account, a LINE account which went into full operation in 2019 based on the LY Communications and Fukuoka city's agreement, the Comprehensive Partnership Agreement on Community Collaboration Projects. Once local governments deploy KANAMETO ECO, their citizens can apply for their local garbage collection services 24/7 online via their government's LINE official account. KANAMETO ECO is also equipped with an online payment processing feature, enabling citizens to pay garbage collection service fees online with PayPay and credit cards. (URL: <https://kanameto.me/eco/index.html>)

(About transcosmos online communications inc.)

transcosmos online communications inc. was founded in May 2016 as a joint-stock company between transcosmos inc. and LINE Corporation (currently LY Corporation). In October 2017, the company received investment from Salesforce Ventures, an investment arm of salesforce.com, Inc. Powered by LINE's platform user base and transcosmos's sales and development capabilities, a GovTech venture business transcosmos online communications continues to deliver various solutions and services that help governments build a better and stronger relationship with their residents. In September 2017, transcosmos online communications released KANAMETO, its proprietary LINE-powered Government DX tool. Visit us here (no translation available): <https://transcosmos-online.com/>

About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 182 bases across 35 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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