

Press Release

February 14, 2025

transcosmos inc.

transcosmos opens the 2nd center for transcosmos Technology Vietnam, its Vietnamese subsidiary specializing in software development

As agile development company, delivers solutions development services for Japan and ASEAN markets

transcosmos hereby announces that transcosmos transcosmos technology Vietnam co., Ltd. (Headquarters: Ho Chi Minh City, Vietnam; CEO: Daisuke Kamada; transcosmos Technologies Vietnam); its wholly-owned subsidiary specializing in agile software development services in Vietnam, opened a new business base in Hue City, central Vietnam, on February 13, 2025, to accommodate growing demands for its services.



transcosmos Technology Vietnam was established as a joint venture with Technologic Arts Co., Ltd. in 2014, and became a wholly-owned subsidiary of transcosmos in 2017. As an agile software development company, transcosmos Technology Vietnam offers solution development services for Japan and ASEAN nations. With many Drupal and Acquia certified engineers—both world-leading CMS platforms—and qualified PMPs (Project Management Professional), the company also provides serverless application development services as a certified AWS Partner.

The new center is located in Hue City, central Vietnam. The city prospered as the imperial capital of the Nguyen Dynasty, and served as the national capital from 1802 to 1945. Hue City is home to many universities including Hue University, University of Foreign Languages Hue University, and Hue University of Sciences, and creates diverse talented people. The Vietnam Ministry of Education and Training has set out its plan to upgrade Hue University to a national university by 2030. Accordingly, the number of students is estimated to grow to 60,000 - 6,5000. In addition, with its population reaching 1.16 million, Hue City became a centrally-controlled city on January 1, 2025. Recognizing its growing potential and to secure development engineers and people who can serve as a bridge between Japanese and Vietnamese, the company has chosen Hue City for its second center.

■ Hue Center Overview

Location: Hue City, Vietnam

Business: Development of call center operations system and BPO operations systems, etc.

Supported languages: Japanese, English and Vietnamese

transcosmos Technology Vietnam will help transcosmos Group offer the optimum one-stop services to clients by developing platforms for the Group to expand its diverse outsourcing services—contact centers, BPO, digital marketing, and e-commerce—in Japan and abroad.

■ Opening ceremony



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About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 182 bases across 35 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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