

June 19, 2025

transcosmos online communications inc.
transcosmos inc.

KANAMETO, cloud service for local governments, becomes carbon neutral service

Meeting KANAMETO client needs for implementing green procurement policy

transcosmos and transcosmos online communications hereby announce that transcosmos online communications has calculated carbon footprint (CFP) of its cloud service, KANAMETO, and purchased carbon credits to offset greenhouse (GHG) emissions based on the calculation. Now, KANAMETO has become a carbon neutral service, allowing local governments and businesses to take part in carbon offsetting by deploying KANAMETO.

KANAMETO is a cloud service primarily designed to help local governments achieve digital transformation in government (Government DX). Via LINE official accounts, KANAMETO helps governments streamline administrative processes and enhance citizen services. To make KANAMETO a carbon neutral service, transcosmos online communications calculated GHG emissions throughout KANAMETO's lifecycle, and then used the J-Credit Scheme* to achieve carbon neutral. This program aligns with Japan's goal to achieve carbon neutrality by 2050 as well as green purchasing procurement policies set by local governments.

*The J-Credit Scheme is designed for the Japanese government to certify the amount of GHG emissions reduced or absorbed as "credits." Companies are eligible for receiving credits by reducing GHG emissions through the use of renewable energy, introducing energy-saving equipment, absorbing GHG emission through proper forest management, etc.

For carbon offsetting, transcosmos online communications utilized various types of credits generated by local governments including forest J-credits generated in Hokkaido, Nagano Prefecture, Mie Prefecture, Shiga Prefecture, Fukuoka City, Nagasaki Prefecture and Miyazaki Prefecture. Aiming to co-achieve decarbonization based on a community-based circular society together with local governments, transcosmos and transcosmos online communications will proactively assist local governments in utilizing the environmental value of forests owned by prefectures and cities.

For CFP calculation and the purchasing of J-Credits, transcosmos online communications used GHG emissions calculation services transcosmos released in October 2023. transcosmos helps transcosmos online communications calculate CFP and offset carbon throughout the lifecycle of KANAMETO. Ultimately, transcosmos Group will contribute to a more sustainable world.

In CFP calculation, transcosmos referred to "software product carbon footprint calculation rules" released in April 2024 by Not-for-Profit Organization Japan Environment Club. transcosmos is leading by example in calculating cloud CFP in the Japan market.

KANAMETO doesn't just end with development and delivery. transcosmos online communications manages its day-to-day operations. As the operational process involves economic activities, KANAMETO becomes a source of differing types of GHG emissions including emissions from electricity consumption by servers and employee desktops, and emissions from employee commuting. transcosmos online communications is committed to reduce GHG emissions in this process as much as practically possible. To offset that cannot be reduced through these efforts, transcosmos online communications will purchase credits to achieve carbon offsetting, and continue to carry out activities towards a sustainable society.

KANAMETO is also equipped with other LINE-powered features that help spread eco-friendly actions in daily life. Specifically, KANAMETO sends out garbage day reminders via LINE official accounts while enabling citizens to apply for garbage collection services online, encouraging citizens to sort and dispose of garbage properly. As a partner for local governments, transcosmos and transcosmos online communications will continue to develop services that help create a sustainable society while promoting environmental awareness.

■Comment from a local government

【Mr. Takahashi, Miyagawa forestry association, Mie Prefecture】

We are delighted to hear that Miyagawa forestry association's forest J-credit helped KANAMETO offset its carbon footprint. We will continue to develop and manage our forests. We hope KANAMETO helps its users including local governments effectively communicate with their end users.

News: transcosmos GHG emissions calculation services: <https://www.transcosmos.co.jp/english/company/news/231026.html>

About KANAMETO by transcosmos online communications (no translation available): <https://kanameto.me/>

*Company names and product or service names used here are trademarks or registered trademarks of respective companies.

(About transcosmos online communications inc.)

transcosmos online communications inc. was founded in May 2016 as a joint-stock company between transcosmos inc. and LINE Corporation (currently LY Corporation). In October 2017, the company received investment from Salesforce Ventures, an investment arm of salesforce.com, Inc. Powered by LINE's platform user base and transcosmos's sales and development capabilities, a GovTech venture business transcosmos online communications continues to deliver various solutions and services that help governments build a better and stronger relationship with their residents. In September 2017, transcosmos online communications released KANAMETO, its proprietary LINE-powered Government DX tool. Visit us here (no translation available): <https://transcosmos-online.com/>

(About transcosmos inc.)

transcosmos launched its operations in 1966. Since then, we have combined superior "people" with up-to-date "technology" to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients' business processes focusing on both sales expansion and cost optimization through our 185 bases across 36 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients' excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the "Global Digital Transformation Partner" of our clients, supporting the clients' transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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