

# Press Release



January 29, 2026  
transcosmos inc.

## transcosmos Opens “BPO Center Okinawa Urasoe,” a dedicated hub for Managed Service Operations

**Established a new center to meet rising IT infrastructure demands as a specialized hub providing highly reliable, continuously available operational and managed services.**

transcosmos today announced the opening of BPO Center Okinawa Urasoe, a new facility designed to deliver managed operations services, in Urasoe City, Okinawa Prefecture. As digitalization accelerates, system development projects are increasing across the market. In response to this trend, transcosmos will strengthen its service delivery capacity for managed operations services.



New system development projects centered around digital applications are increasing as a growing number of companies are working toward modernization. In line with these market developments, transcosmos opened BPO Center Okinawa Urasoe as a dedicated service delivery location specializing in system operations monitoring, including the monitoring of IT infrastructures and systems, managed operations, and troubleshooting. In collaboration with transcosmos Okinawa IDC/MSP Center Okinawa, a center located in the Okinawa Electric Power Company and providing managed services since 2007, transcosmos will further strengthen its operational model that ensures continuous operations built on its proven expertise and current assets.

### ■ Overview of BPO Center Okinawa Urasoe

Location: Urasoe City, Okinawa Prefecture, Japan

Total floor area: Approximately 400 square meters

Services: Digital managed services and global managed services

### Service details

• Digital managed services

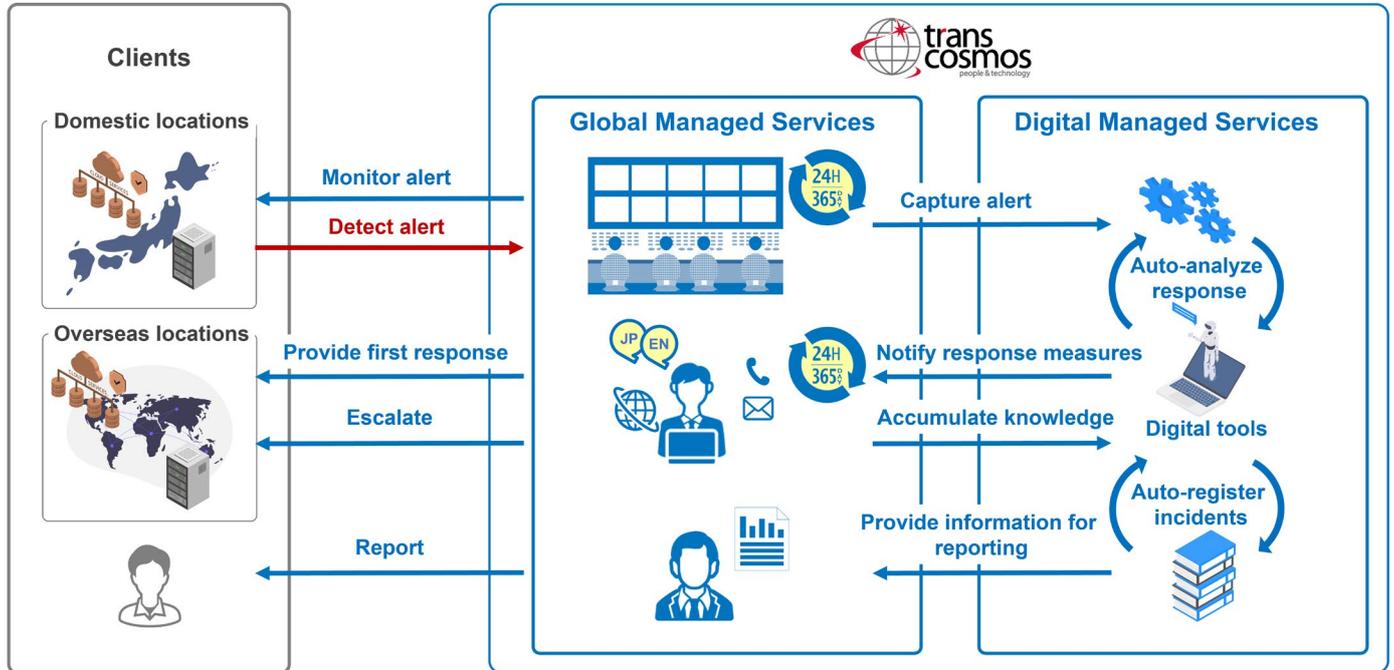
By combining knowledge and operational data, and people and digital, the service ensures speedy and high-quality operations,

optimizing the stability and efficiency of an IT environment.

•Global managed services

With multilingual operations and a 24/7 monitoring and support framework, transcosmos provides high-quality operations monitoring services equal to domestic services in a global environment.

■Service delivery framework (for illustration purposes only)



With enhanced IT infrastructure and operations monitoring services, along with digital managed services, transcosmos supports clients in minimizing system downtime and optimizing operational costs across their IT environments.

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■ About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have united superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 186 bases across 36 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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