

# Press Release



May 15, 2026  
transcosmos inc.

## transcosmos donates to Aomori City via *corporate furusato nozei*

### Funds to support the city's DX Promotion in Agriculture Project, helping to drive the implementation of smart agriculture

transcosmos today announced its corporate contribution to Aomori City, Aomori Prefecture through the corporate version of *furusato nozei*, a Japanese hometown tax donation program. On April 6, 2026, transcosmos received a certificate of appreciation during a ceremony held in the prefectural office.



From left: Hidehiro Yokoyama, Deputy Mayor of Aomori City;  
Go Kikukawa, Center Manager, CX Square Aomori, transcosmos;  
Hideki Nishi, Mayor of Aomori City  
Manabu Uno, Department Manager, Tohoku Service Department, transcosmos;  
Nozomi Yokota, Tohoku Service Department, transcosmos;  
Kan Akasaka, Deputy Mayor of Aomori City

transcosmos provides contact center services with approximately 20 employees at CX Square Aomori, its operational base, which was renovated and reopened in May 2024. The donation underscores transcosmos's commitment to supporting community initiatives in areas where many of its employees live and work, and to express its gratitude to local governments for their longstanding support.

The funds will be allocated to Aomori City's DX (Digital Transformation) Promotion in Agriculture Project to help drive the implementation of smart agriculture, aimed at enhancing the productivity and quality of agricultural producers, as well as advancing farm business management.

transcosmos is committed to its purpose of expanding social impact as a business and ultimately maximizing the well-being of society as a whole through solving social challenges. As part of its efforts to promote SDGs and also to convey its sincere gratitude for employees and local communities, transcosmos will continue to assist diverse initiatives led by local governments by utilizing the corporate version of Japan's hometown tax donation program, the *furusato nozei*.

■ **transcosmos Contribution to the Sustainable Development Goals (SDGs)** : <https://www.transcosmos.co.jp/english/company/sustainability/sdgs.html>

Guided by our fundamental management philosophy that client satisfaction is the true value of our company and that the growth of each of our employees creates the value that shapes our future, we at transcosmos strive to contribute to the achievement of SDGs through responsible corporate activities and businesses that hinge on people & technology.

transcosmos acknowledges the importance of analyzing and understanding the risks and opportunities inherent in the 17 SDGs and the management strategies related to each of these goals from the perspective of our sustainable growth. Toward this end, we have established the transcosmos SDGs Committee, which is specifically designed for aligning our business and management resources with our SDG initiatives, setting targets, prioritizing social issues of particular significance, and confirming the progress on a regular basis. With the aim of raising awareness and permeating our SDG initiatives, the committee runs various SDG-driven activities both internally and externally including SDGs training courses for our employees (e-learning), internal workshops with the selected members from each function, and more.



\*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

\*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

## ■ About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have united superior “people” with cutting-edge “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes, focusing on both sales expansion and cost optimization through our 187 bases across 36 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of the e-commerce market on a global scale, transcosmos provides comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 46 countries/regions around the globe. transcosmos is committed to treating the challenges of its clients and society as its own—discussing and addressing their issues from planning to execution—and Make It Real, Together. Visit us here <https://www.trans-cosmos.co.jp/english/>

### Contact for Media Inquiries

transcosmos inc. Public Relations & Advertising Department  
Email: [pressroom@transcosmos.com](mailto:pressroom@transcosmos.com)