

Note: This English translation is for reference purposes only. In the event of any discrepancy between the Japanese original and this English translation, the Japanese original shall prevail.

September 27, 2019

To Whom It May Concern,

Name of Company: transcosmos inc.  
Representative: Masataka Okuda, President and COO  
(Code No.9715, Tokyo Stock Exchange, First Section)  
Contact: Norikazu Okayasu  
General Manager, Manager of Public Relation & Advertising Dept.  
Main Phone Number: +81-3-4363-1111

### **Announcement Regarding Organizational and Personnel Changes**

transcosmos (the Company) hereby notifies that the Company resolved to implement the proposed organizational changes and personnel changes of its director and corporate officers as described below at the Company's board of directors meeting held on September 27, 2019.

#### Details of Resolution

1. Major organizational changes (effective as of October 1, 2019)
  - Establish "Business Development Office," a new function under the BPO Services Headquarters
  - Change the name of "Consulting Department II" under the Services Promotion Sector to "Consulting Department"
2. Change in areas of responsibility of director (effective as of October 1, 2019)

Name	New Position	Current Position
Masatoshi Kouno	Director, Senior Corporate Executive Officer Manager of BPO Services Headquarters Manager of Services Promotion Sector Manager of Business Development Office, BPO Services Headquarters	Director, Senior Corporate Executive Officer Manager of BPO Services Headquarters Manager of Services Promotion Sector

