

Note: This English translation is for reference purposes only. In the event of any discrepancy between the Japanese original and this English translation, the Japanese original shall prevail.

April 30, 2020

To Whom It May Concern,

Name of Company: transcosmos inc.  
Representative: Masataka Okuda, President and COO  
(Code No.9715, Tokyo Stock Exchange, First Section)  
Contact: Norikazu Okayasu  
General Manager, Public Relation & Advertising Dept.  
Department phone number: +81-3-4363-0123

### **Announcement Regarding Organizational and Personnel Changes**

transcosmos (the Company) today announced the following organizational changes and an executive-level personnel change.

1. Major organizational changes

(Effective as of April 13, 2020)

- Establish “Retail Commerce Sector” under the Digital Marketing • E-Commerce • Contact Center Headquarters

(Effective as of May 1, 2020)

- Move the “ECX Division” to under the Retail Commerce Sector from under the Digital Transformation Sector.

2. Appointment of a corporate officer (effective as of April 13, 2020)

Name	Position / Areas of responsibility
Matahiro Kashiwagi	Corporate Senior Officer Manager of Retail Commerce Sector, Digital Marketing • E-Commerce • Contact Center Headquarters

