Note: This English translation is for reference purposes only. In the event of any discrepancy between the Japanese original and this English translation, the Japanese original shall prevail.

June 23, 2021

To Whom It May Concern,

Name of Company: transcosmos inc. Representative: Masataka Okuda, President & COO (Code No.9715, Tokyo Stock Exchange, First Section) Contact: Norikazu Okayasu General Manager, Public Relation & Advertising Dept. Department Phone Number: +81-3-4363-0123

Announcement Regarding Changes of Directors

transcosmos (the Company) hereby notifies that the Company resolved to elect its board of directors as proposed at its annual general meeting of shareholders held on June 23, 2021, and that the Company resolved to implement the personnel changes of its directors and corporate officers at the Company's board of directors meeting held after the annual general meeting of shareholders, the details of which are described below:

Details of Resolution

1 Change in directors

(1) New appointment (effective as of June 23, 2021)

Name	New Position
Hiroshi Kaizuka	Director, Senior Corporate Executive Officer

(2) Change in position (effective as of June 23, 2021)

Name	New Position	Current Position
Masatoshi Kouno	Director, Executive Vice President	Director, Senior Corporate Executive Officer

2 Changes in corporate officers

(1) New appointments (as of June 23, 2021)

Name	New Position	Current Position
Dai Nakamura	Corporate Officer Division Manager, Sales Strategy Division, Sales Headquarters & Co-Department Manager, Global Sales Department, Global Business Headquarters & Deputy Division Manager, AE Strategy Division, Account Executive Sector, Digital Marketing • E-Commerce • Contact Center Headquarters	General Manager Division Manager, Sales Strategy Division, Sales Headquarters & Co-Department Manager, Global Sales Department, Global Business Headquarters & Deputy Division Manager, AE Strategy Division, Account Executive Sector, Digital Marketing • E-Commerce • Contact Center Headquarters

Name	New Position	Current Position
Hiromitsu Kaneda	Corporate Officer Deputy Manager, Digital Customer Communication Sector, Digital Marketing · E- Commerce · Contact Center Headquarters & Division Manager, Services Planning Promotion Division, Digital Marketing · E- Commerce · Contact Center Headquarters	General Manager Deputy Manager, Digital Customer Communication Sector, Digital Marketing · E- Commerce · Contact Center Headquarters & Division Manager, Services Planning Promotion Division, Digital Marketing · E- Commerce · Contact Center Headquarters
Masanori Sato	Corporate Officer Deputy Manager, Digital Customer Communication Sector, Digital Marketing•E- Commerce•Contact Center Headquarters	General Manager Deputy Manager, Digital Customer Communication Sector, Digital Marketing · E- Commerce · Contact Center Headquarters
Toshiya Okada	Corporate Officer General manager, Shanghai transcosmos Marketing Services Co., Ltd (transcosmos china), China Business Division, Global Business Headquarters	General Manager General manager, Shanghai transcosmos Marketing Services Co., Ltd (transcosmos china), China Business Division, Global Business Headquarters
Hirofumi Inaba	Corporate Officer Division Manager, Sales Division III, Sales Headquarters & Responsible for AE Division III, Account Executive Sector, Digital Marketing • E- Commerce • Contact Center Headquarters	General Manager Division Manager, Sales Division III, Sales Headquarters & Responsible for AE Division III, Account Executive Sector, Digital Marketing • E- Commerce•Contact Center Headquarters
Katsuhiko Kotani	Corporate Officer Deputy Division Manager, Building Infrastructure Services Division, BPO Services Headquarters & Executive Vice President, APPLIED TECHNOLOGY CO., LTD.	General Manager Deputy Division Manager, Building Infrastructure Services Division, BPO Services Headquarters & Executive Vice President, APPLIED TECHNOLOGY CO., LTD.
Kiminori Ozaki	Corporate Officer Deputy Manager of Digital Transformation Sector, Digital Marketing • E-Commerce • Contact Center Headquarters & Division Manager, ECX Division, Digital Transformation Sector, Digital Marketing • E- Commerce • Contact Center Headquarters	General Manager Deputy Manager of Digital Transformation Sector, Digital Marketing • E-Commerce • Contact Center Headquarters & Division Manager, ECX Division, Digital Transformation Sector, Digital Marketing • E- Commerce • Contact Center Headquarters
Akihiko Kai	Corporate Officer Department Manager, Global Content Business Department, Global Business Headquarters	General Manager Department Manager, Global Content Business Department, Global Business Headquarters
Kenichi Ooya	Corporate Officer Deputy Division Manager, Corporate Strategy Division & Deputy Manager of Corporate Management Sector	General Manager Deputy Division Manager, Corporate Strategy Division & Deputy Manager of Corporate Management Sector
Atsuhiko Suwahara	Corporate Officer Deputy Manager of Corporate Management Sector & Division Manager, Affiliated Company Corporate Management Division, Corporate Management Sector	General Manager Deputy Manager of Corporate Management Sector & Division Manager, Affiliated Company Corporate Management Division, Corporate Management Sector
Haruka Kikuchi	Corporate Officer Deputy Manager of Corporate Management Sector & Division Manager, Global Affiliated Company Corporate Management Division, Corporate Management Sector	General Manager Deputy Manager of Corporate Management Sector & Division Manager, Global Affiliated Company Corporate Management Division, Corporate Management Sector

Name	New Position	Current Position
Hiroyuki Uchimura	Senior Corporate Executive Officer	Corporate Executive Officer
Eijiro Yamashita	Senior Corporate Executive Officer	Corporate Executive Officer
Norimitsu Miyazawa	Corporate Executive Officer	Corporate Senior Officer
Takashi Sube	Corporate Executive Officer	Corporate Senior Officer
Shinji Kanezawa	Corporate Senior Officer	Corporate Officer
Toshio Tokoro	Corporate Senior Officer	Corporate Officer
Sang-chuel Kwon	Corporate Senior Officer	Corporate Officer
Yoshie Kadomatsu	Corporate Senior Officer	Corporate Officer
Takeshi Kawamoto	Corporate Senior Officer	Corporate Officer
Hideki Nagura	Corporate Senior Officer	Corporate Officer
Makoto Noguchi	Corporate Senior Officer	Corporate Officer

(3) Change in areas of responsibility (effective as of June 23, 2021)

Name	New Position	Current Position
Kenta Kusano	Corporate Officer Department Manager, Global Marketing Department, Global Business Headquarters & Division Manager, Business Innovation Division, Business Development Sector	Corporate Officer Department Manager, Global Marketing Department, Global Business Headquarters & Deputy Division Manager, Business Innovation Division, Business Development Sector