Note: This English translation is for reference purposes only. In the event of any discrepancy between the Japanese original and this English translation, the Japanese original shall prevail.

September 28, 2021

To Whom It May Concern,

Name of Company: transcosmos inc. Representative: Masataka Okuda, President & COO (Code No.9715, Tokyo Stock Exchange, First Section) Contact: Norikazu Okayasu General Manager, Public Relation & Advertising Dept. Department Phone Number: +81-3-6709-2251

Announcement Regarding Organizational and Personnel Changes

transcosmos (the Company) hereby notifies that the Company resolved at the Company's board of directors meeting held on September 28, 2021, to make the following organizational changes and executive-level personnel changes.

Details

1. Major organizational change (effective as of October 1, 2021)

- Integrate the Human Experience Consulting Department under the Global Business Headquarters into the CX Business Strategy Department.
- 2. Changes in corporate officers' positions and areas of responsibility (effective as of October 1, 2021)

Name	New Position	Current Position
Tsunehiro Fukushima	Corporate Executive Officer Manager of CX Business Strategy Department, Global Business Headquarters	Corporate Executive Officer Manager of Human Experience Consulting Department, Global Business Headquarters
Yoshihiro Uematsu	Corporate Senior Officer Deputy Manager of Global Business Global Business Headquarters & Deputy Manager of CX Business Strategy Department, Global Business Headquarters	Corporate Senior Officer Deputy Manager of Global Business Headquarters & Department Manager of CX Business Strategy Department, Global Business Headquarters

3. New organization chart (effective as of October 1, 2021)

