

Press Release

April 24, 2018
transcosmos inc.

transcosmos opens its new operations center, “BPO Center Kameido” in Tokyo

Offers the latest IT outsourcing services from a center equipped with robust security measures

transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda) opened “BPO Center Kameido”, an IT outsourcing service operations center in Tokyo, and launched full-scaled operations on April 24, 2018.



BPO Center Kameido offers multi-device lifecycle services that include purchasing, kitting, operations, maintenance and disposal processes to help clients manage their IT equipment that continue to increase along with digitalization. This one-stop service streamlines operations and management of clients’ valuable IT assets by centrally managing assets and system configuration data that are critical for security reasons together with multiple devices. What’s more, the new center provides comprehensive IT outsourcing services that include real time monitoring which enables early alert detection, security services that perform vulnerability diagnoses, assessment and analysis, helpdesk service, system operations and application maintenance services.

BPO Center Kameido has thorough security measures in place such as access management via biometrics authentication, monitoring and misconduct prevention with the use of security cameras. The center delivers high quality services to clients from a secure environment equipped with the latest facilities.

transcosmos continues to contribute to clients by reinforcing their business foundations whilst optimizing their operations cost by maximizing return on investment through the offering of end-to-end support that includes IT and system implementation and operations.

■ BPO Center Kameido

Name :	BPO Center Kameido
Location :	MST Kameido Center Building, 7-61-20, Kameido, Koto-ku, Tokyo
Number of workstations :	200 (approx.)
Floor space :	2,400 square meters / 730 tsubo (approx.)
PC kitting capability :	34,000 units (monthly)
Storage capacity :	30,000 units
Services :	Multi-device lifecycle services, security services, helpdesk services, system operations services, application maintenance services

<Operations Area>



<Entrance>



<Kitting Area>



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*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost reduction through our 171 locations across 33 countries with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 49 countries around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment.

Contact for Media Inquiries

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