



Press Release

October 15, 2018
transcosmos inc.

transcosmos signs an agreement on cooperation with Ichikawa City, Chiba Prefecture

To promote utilization of information and communications technology

transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda) is honored to announce that the company signed an “Agreement on cooperation between Ichikawa City and transcosmos inc.” (hereinafter this Agreement) with Ichikawa City, Chiba Prefecture (Mayor of Ichikawa City: Hirotami Murakoshi).



いつも新しい流れがある 市川

This Agreement is designed to develop local community and improve services for the citizens of Ichikawa by driving collaborative activities that make the most of their respective resources.

transcosmos has an extensive record in providing BPO services as well as commissioned system/app development and operations services to municipalities and government ministries and agencies. Ichikawa City has been recognizing the importance of operations with digital transformation in the governmental agencies. By taking the opportunity of opening transcosmos's operations center in May 2018 in Ichikawa City, both parties had multiple discussions and ultimately led to this Agreement. Through this collaboration with information and communications technology, transcosmos and Ichikawa City aims to increase the efficiency and convenience of life for Ichikawa citizens whilst facilitating communication between the city government and its citizens.

* transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

* Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 172 locations across 32 countries with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients' excellent products and services to consumers in 49 countries around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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