

Press Release

March 23, 2020

transcosmos inc.

transcosmos will open its new service center, “BPO Center Nagasaki Chuo” in Nagasaki prefecture

The third center in Nagasaki plans to bring 180 new jobs by 2024

transcosmos inc. (Headquarters: Tokyo, Japan; President and COO: Masataka Okuda) will open its new operations base, “BPO Center Nagasaki Chuo” in June, 2020. The center is due to start operating in August, 2020.



Nagasaki Prefecture



Nagasaki City

Amid a deepening labor shortage and a drive toward achieving workstyle reform in recent years, businesses are enhancing their business infrastructure with the aim of streamlining operations and boosting productivity. transcosmos BPO services that are tailored to the needs of each company's business process continue to be in high demand and expand as the services satisfy various companies' needs to build a stable business infrastructure. In order to accommodate the expansion of business, transcosmos will open its third operations center in June, 2020, in Nagasaki prefecture where transcosmos opened its first center in 2015. Like two other BPO centers already operating in Nagasaki prefecture, the new center will primarily deliver corporate back-office services that include HR and accounting. Through the consolidation of similar operations in the same geographic area, transcosmos will enhance its expertise and develop specialists, thereby enhancing its BPO services even further.

■ BPO Center Nagasaki Chuo Overview

Location:	13-5, Motofunamachi, Nagasaki city, Nagasaki prefecture
Services:	BPO services
Founded:	June, 2020 (planned)

* transcosmos is a trademark or registered trademark of transcosmos inc. In Japan and other countries.

* Other company names and product or services names used here are trademarks or registered trademarks of respective companies.

About transcosmos inc.

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients' business processes focusing on both sales expansion and cost optimization through our 171 bases across 30 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce services to deliver our clients' excellent products and services in 48 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients' transformation by leveraging digital technology, responding to the ever-changing business environment.

<https://www.trans-cosmos.co.jp/english/>

Media Contact

Public Relations & Advertising Department, transcosmos inc.
Email: pressroom@trans-cosmos.co.jp