

Press Release



April 12, 2022
transcosmos inc.

transcosmos employs 1,891 new employees in South Korea in one year, helping the country revitalize its job market

With around 10,000 employees, provides BPO services to about 320 clients in South Korea

transcosmos inc. (Headquarters: Tokyo, Japan; President & COO: Masataka Okuda) is delighted to announce that transcosmos Korea, Inc. (Headquarter: Seoul, Republic of Korea; President and COO: Kwon Sang-chuel; transcosmos Korea), its subsidiary and a business process outsourcing provider in the Republic of Korea (South Korea), has hired 1,891 new employees in one year, and has ranked 4th in the “Top 10 Companies: Growth in National Pension Service Members (*)” list issued by the National Pension Service. transcosmos Korea earned top 10 rankings for two years in a row after being ranked 7th last year.

(*) South Korea’s national pension service, primarily for office workers and civil servants, is similar to Japan’s employees’ pension insurance. Workers who work at least 8 days, or 60 hours a month, are eligible for the plan and the number of the plan holders is one of the indicators of job creation. There are 12,538 companies with 100 or more employees covered by the pension plan in South Korea.



“We, transcosmos Korea, have about 10,000 employees today. We are passionate about creating job opportunities, as well as hiring disabled individuals,” Kwon Sang-chuel, President and COO at transcosmos Korea said.

“In 2021, we increased employees significantly to serve our clients in the distribution and digital content industries, both of which face rising social needs due to the impact of COVID-19. We will continue to fulfill our corporate social responsibility, and continue to create job opportunities in local communities whilst helping communities revitalize their local economies.”

As transcosmos Korea’s business continues to expand and grow, the company will further promote its contribution to local communities as its corporate social responsibility.

● About transcosmos Korea

transcosmos Korea, a subsidiary of transcosmos inc., offers extensive professional business process outsourcing (BPO) services that include contact center services, chat services, field services, direct mail (DM) services, direct sales (DS) services, website integration (WI) services, and internet promotion services (IPS) for businesses in the South Korean market.

Established: May, 2001

Number of bases: 14

Number of employees: 10,000 (approximate)

URL: <https://www.trans-cosmos.co.kr/ko/index.asp>

Download the sales brochure here: https://www.trans-cosmos.co.kr/ko/company_new/company_main.asp#Brochure

*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

About transcocosmos inc.

transcocosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcocosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 173 bases across 30 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcocosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 48 countries/regions around the globe. transcocosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

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