

# Press Release



March 18, 2024  
transcosmos inc.

## transcosmos expands BPO Center Fukuoka Gofukumachi, a center helping DX in Construction

### Assists the construction industry in embedding DX as part of ongoing digitization efforts

transcosmos inc. (Representative Director, Co-presidents: Masaaki Muta, Takeshi Kamiya) hereby announces that the company has expanded BPO Center Fukuoka Gofukumachi, an operations center focused on the construction industry, to accommodate growing business.



To be ready for the Revised Labor Standards Act, which is scheduled to take effect in the construction industry in April 2024, the construction industry is accelerating efforts towards process optimization and digital transformation (DX). Building on its expertise in the industry, transcosmos has long been providing various services specifically designed for the construction industry such as Construction Digital BPO, a service for construction related operations, and “to BIM,” a comprehensive building information modeling service. BPO Center Fukuoka Gofukumachi launched its operations with 200 workstations in July 2020. Now, transcosmos has decided to expand the center to meet growing needs for its services, and plans to add 200 new members.

#### ■BPO Center Fukuoka Gofukumachi Overview

Location: Hakata-ku, Fukuoka city, Fukuoka Prefecture, Japan  
Number of workstations: Approximately 480 (added 217)  
Floor space: Approximately 2349 m<sup>2</sup> (added about 988 m<sup>2</sup>)  
Services: Services for the construction industry, Construction Digital BPO, “to BIM,” a comprehensive BIM service

Related news article (no translation available): <https://nishispo.nishinippon.co.jp/article/819604?rct=promotion>



Work area



Break area

transcosmos will drive its effort in helping the construction industry achieve DX. At the same time, the company will contribute to social revitalization efforts through business activities while creating job opportunities in Hakata local communities.

\*transcosmos is a trademark or registered trademark of transcosmos inc. in Japan and other countries.

\*Other company names and product or service names used here are trademarks or registered trademarks of respective companies.

#### **About transcosmos inc.**

transcosmos launched its operations in 1966. Since then, we have combined superior “people” with up-to-date “technology” to enhance the competitive strength of our clients by providing them with superior and valuable services. transcosmos currently offers services that support clients’ business processes focusing on both sales expansion and cost optimization through our 181 bases across 35 countries/regions with a focus on Asia, while continuously pursuing Operational Excellence. Furthermore, following the expansion of e-commerce market on the global scale, transcosmos provides a comprehensive One-Stop Global E-Commerce Services to deliver our clients’ excellent products and services to consumers in 46 countries/regions around the globe. transcosmos aims to be the “Global Digital Transformation Partner” of our clients, supporting the clients’ transformation by leveraging digital technology, responding to the ever-changing business environment. Visit us here <https://www.trans-cosmos.co.jp/english/>

#### **Contact for Media Inquiries**

transcosmos inc. Public Relations & Advertising Department  
Email: [pressroom@trans-cosmos.co.jp](mailto:pressroom@trans-cosmos.co.jp)