Notification: This English translation is for reference purposes only; in the case of a discrepancy between the English and Japanese versions, the Japanese original shall prevail.

December 27, 2018

To all concerned,

Company Name: transcosmos, Inc.

Representative: Masataka Okuda, President and COO (Code No.9715, Tokyo Stock Exchange, 1st Section) Inquiries: Norikazu Okayasu, General Manager Public Relation & Advertising Dept.

Contact: +81-3-4363-1111 (Representative)

Announcement Regarding Personnel Changes

Please be advised of personnel changes as indicated below.

Record

- 1. Reassignment of the Directors and Corporate Officers (as of January 1, 2019)
- (1) Changes to the appointed duties of the Directors below

Name	New Position	Current Position
Masaaki Muta	Director, Senior Corporate Executive Officer	Director, Senior Corporate Executive Officer
	Co-Headquarters Manager of Sales Headquarters	Headquarters Manager of Sales Headquarters
	Co-Headquarters Manager of Digital Marketing·EC·Contact Center Headquarters	Deputy Manager of Global Business Headquarters
	Deputy Manager of Global Business	Responsible for Services Promotion Division
	Headquarters	Responsible for Digital Marketing • EC •
	Responsible for Services Promotion Division	Contact Center Headquarters
Shunsuke Sato	Director, Corporate Executive Officer & CMO Responsible for Marketing Division	Director, Corporate Executive Officer & CMO
		Responsible for Marketing Division
		Responsible for Digital Marketing·EC· Contact Center Headquarters
		Director, Corporate Executive Officer
Takeshi Kamiya	Director, Corporate Executive Officer	Division Manager of Corporate Strategy
	Division Manager of Corporate Strategy Division	Division
		Division Manager of Global E-Commerce Direct Sales Promotion Division
	Division Manager of Global E-Commerce Direct Sales Promotion Division	
	Division Manager of Global End-to-End e- commerce Direct Sales Division, Digital Marketing·EC·Contact Center Headquarters	Responsible for Digital Marketing · EC · Contact Center Headquarters
		Division Manager of Global End-to-End e- commerce Direct Sales Division, Digital Marketing · EC · Contact Center Headquarters

(2) Changes of position and to the appointed duties of the Corporate Officers below

Name	New Position	Current Position
Hiroshi Kaizuka	Co Headquarters Manager of Sales	Corporate Executive Officer Deputy Manager of Sales Headquarters

(3) Changes to the appointed duties of the Corporate Officers below

Name	New Position	Current Position
Norimitsu Miyazawa	Corporate Senior Officer Sector Manager of Account Executive Sector, Digital Marketing · EC · Contact Center Headquarters	Corporate Senior Officer Deputy Manager of Digital Marketing·EC· Contact Center Headquarters Sector Manager of Account Executive Sector, Digital Marketing·EC·Contact Center Headquarters
Hirofumi Inoue	Corporate Senior Officer Deputy Manager of Services Promotion Division	Corporate Senior Officer Deputy Manager of Digital Marketing·EC· Contact Center Headquarters Division Manager of Services Promotion Division, Digital Marketing·EC·Contact Center Headquarters Deputy Manager of Services Promotion Division

End