Note: This English translation is for reference purposes only. In the event of any discrepancy between the Japanese original and this English translation, the Japanese original shall prevail.

February 28, 2020

To Whom It May Concern,

Name of Company: transcosmos inc. Representative: Masataka Okuda, President and COO (Code No.9715, Tokyo Stock Exchange, First Section) Contact: Norikazu Okayasu General Manager, Public Relation & Advertising Dept. Main Phone Number: +81-3-4363-1111

Announcement Regarding Personnel Changes

transcosmos (the Company) today announced the following executive-level personnel changes.

Name	New Position	Current Position
Shinichi Nagakura	Senior Corporate Executive Officer Deputy Manager of Global Business Headquarters Manager of Silicon Valley Branch, Global Business Headquarters Chairman, CEO of transcosmos America, Inc.	Senior Corporate Executive Officer Deputy Manager of Global Business Headquarters Manager of Silicon Valley Branch, Global Business Headquarters Manager of U.S. Business Division, Global Business Headquarters Chairman, CEO of transcosmos America, Inc.
Toru Tanii	Corporate Officer Manager of U.S. Business Division, Global Business Headquarters President, COO of transcosmos America, Inc.	Corporate Officer Directly reporting to Global Business Headquarters

1. Changes in corporate officers' areas of responsibility (effective as of March 1, 2020)

2. Appointment of a corporate officer (effective as of March 1, 2020)

Name	New Position	
Katsunari Kobayashi	Corporate Officer Deputy Manager of Sales Headquarters Responsible for Nationwide Distributor Sales Promotion Office, Sales Headquarters Responsible for Sales Division II, Sales Headquarters Deputy Manager of Account Executive Sector, Digital Marketing • E-Commerce • Contact Center Headquarters	