Note: This English translation is for reference purposes only. In the event of any discrepancy between the Japanese original and this English translation, the Japanese original shall prevail.

August 28, 2020

To Whom It May Concern,

Name of Company: transcosmos inc.

Representative: Masataka Okuda, President & COO (Code No.9715, Tokyo Stock Exchange, First Section)

Contact: Norikazu Okayasu

General Manager, Public Relation & Advertising Dept.

Department Phone Number: +81-3-4363-0123

Announcement Regarding Personnel Changes

transcosmos (the Company) today announced the following executive-level personnel changes.

Details

1. Changes in directors' areas of responsibility (effective as of September 1, 2020)

Name	New Position	Current Position
Koji Funatsu	Responsible for Compliance Promotion Department	Chairman & CEO Responsible for Compliance Promotion Department Responsible for Diversity Promotion Department
Koichi Iwami	Manager of Global Business Headquarters Responsible for Digital Marketing • E-Commerce • Contact Center Headquarters Responsible for Services Promotion Sector	Representative Director, Executive Vice President Manager of Global Business Headquarters Responsible for Digital Marketing • E-Commerce • Contact Center Headquarters Responsible for Services Promotion Sector